

# **Privacy Policy**

### Introduction

Welcome to Sandown Boulevard's Privacy Policy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website sandownboulevard.uk, make bookings, or sign up for our newsletter.

### **Information We Collect**

We collect information from you when you:

- Make a reservation
- Sign up for our newsletter
- Contact us via our website
- Complete surveys or forms

#### **Personal Information**

The personal information we collect may include:

- Name
- Email address
- Phone number
- Dining preferences
- Special requests or requirements
- Date and time of reservation

### **How We Use Your Information**

We use the information we collect to:

- Process and confirm your reservations
- Send you our newsletter (if you have opted in)
- Notify you about special events and promotions

- Improve our website and services
- Respond to your inquiries
- Fulfil any other purpose for which you provide it

## **Cookies and Tracking Technologies**

Our website may use cookies and similar tracking technologies to track activity on our website and hold certain information. Cookies are files with small amounts of data that may include an anonymous unique identifier.

## **Third-Party Disclosure**

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties except as described below:

- Service providers who assist us in operating our website, conducting our business, or serving our users
- When required by law or to protect our rights

#### **Third-Party Links**

Our website may contain links to third-party websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

#### **Email Communications**

If you have opted in to receive our newsletter, you will receive emails that may include restaurant news, special offers, and event information. We provide an unsubscribe option in every newsletter email.

### **Data Security**

We implement reasonable security measures to maintain the safety of your personal information. However, no method of transmission over the Internet or electronic storage is 100% secure.

# **Children's Privacy**

Our services are not intended for individuals under the age of 16. We do not knowingly collect personally identifiable information from children under 16.

### **Your Rights**

Depending on your location, you may have rights regarding your personal information, including:

- The right to access personal information we hold about you
- The right to request correction of inaccurate information
- The right to request deletion of your personal information
- The right to withdraw consent for future use of your information

# **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the effective date.

### **Contact Us**

If you have questions about this Privacy Policy, please contact us at:

• Email: info@sandownboulevard.uk

• Phone: 01983 403677

• Address: Sandown Boulevard, OYO Marina, 17 Culver Parade, Sandown, PO36 8AT

Updated: 25 March 2025